**Details of Grievance Redressal Officer:**

Mr. Nikhil Kalra, Chief Compliance Officer

Email Id: [nikhil.kalra1@maxlifeinsurance.com](mailto:nikhil.kalra1@maxlifeinsurance.com)

Contact No.: +91 9891481465

**Grievance Redressal as per Regulation 31 of PFRDA (Redressal of Subscriber Grievance) Regulations, 2015:**

The details of the Ombudsman appointed are available on the PFRDA website – [www.pfrda.org.in](http://www.pfrda.org.in).

At present, Shri Narender Kumar Bhola has been appointed as the new Ombudsman in terms of the PFRDA (Redressal of Subscriber Grievance) Regulations, 2015.

Details of the ombudsman are as under:

**Shri Narender Kumar Bhola**

**Pension Fund Regulatory and Development Authority**

**B-14/A, Chatrapati Shivaji Bhawan,**

**Qutab Institutional Area, Katwaria Sarai, New Delhi- 110016**

**Chhatrapati Shivaji Bhawan,**

**Email Id:** [**ombudsman@pfrda.org.in**](mailto:ombudsman@pfrda.org.in)

**Landline No.:  011 - 26517507  Ext : 188**